

UC4Integrate2008								
	Room 1	Room 2	Room 3	TECH LAB	Room 4	Room 5	Ballroom	
SUNDAY, AUG 24								
Reception								
MONDAY, AUG 25								
BREAKFAST								
6 - 9pm							Welcome talk	
8:00							Changes at UC4 / Product Roadmap	
9:00								
9:30 AM								
11:30-1:00	LUNCH							
1:00	Customer presentation: <i>Successful Management of Data warehouse Processing using UC4 Operations Manager--CNET</i>	Operations Manager 8.0 ILM--How reorganization and archiving of the UC4 Database will be improved in the next version of OM			Best practices, Applications Manager	I wish Applications Manager Did This	Common Support Issues, Operations Manager	
2:00					Best practices, Operations Manager	Using Conditions, Applications Manager	Common Support Issues, Applications Manager	
3:00	Concepts for View Only Access (Operations Manager)	Lifecycle of a Program Type			Customer Presentation: <i>Making AppWorx (Applications Manager) work for you in a TCBS/TCCUS environment.</i>	Using SubVars, Applications Manager	What is the Workload Automation Suite, Operations Manager focus	
4:00	Operations Manager Tips & Tricks		CRM Open House	Drop In Hours Applications Manager & Operations Manager			What is the Workload Automation Suite, Applications Manager focus	
9:30	Walking Tour of Boston & Dinner at Hampshire House (Cheers)							
TUESDAY, AUG 26								
BREAKFAST								
8:00							Keynote Speaker from Gartner	
9:00								
10:30	SAP and Beyond for Operations Manager	I wish Operations Manager Did This	Best practices, Operations Manager (repeat)	Drop In Hours Applications Manager & Operations Manager	Best practices, Applications Manager (repeat)	SunGard Banner Higher Education Lab -- Applications Manager	Customer presentation: <i>Powering Customer Billing with UC4 global (Operations Manager) -- PGE</i>	
11:30 AM	UC_FUNCTION_MODULES - to simplify Operations Manager Functions	Tips and Tricks, Applications Manager (repeat)	Lifecycle of a Program Type (repeat)		Q&A, Oracle Retail, Applications Manager		Customer Presentation, Applications Manager: TBD -- BECU	
12:30	LUNCH							
2:00	Concepts for Source Code and its control in Operations Manager	UC4 versions 8 (repeat)	Tips and Tricks, Applications Manager		Using SubVars, Applications Manager (repeat)		Customer Presentation: <i>Operations Manager Calendar Tips &amp; Tricks -- JOHN DEERE</i>	
3:00	Operations Manager 8.0 ILM--How reorganization and archiving of the UC4 Database will be improved in the next version of OM (repeat)	Configuring Oracle RAC, Operations Manager	Q&A, Ventyx (former Indus Banner), Applications Manager		I wish Applications Manager Did This (repeat)		Customer Presentation: <i>Innovations for UC4 -- COMPUCOM</i>	
4:00	SAP and Beyond for Operations Manager (repeat)	Migration from legacy schedules to the UC4 Workload Automation Suite	Q&A, Amisys (DST Health), Applications Manager		Q&A, Oracle Customer Care and Billing, Applications Manager		Customer Presentation: <i>AppWorx (Applications Manager) and Oracle Financial Chains -- CONWAY</i>	
5:00	Operations Manager Operations Monitoring	UC_FUNCTION_MODULES - to simplify Operations Manager Functions	Q&A, Open Solutions, Applications Manager	Drop In Hours Applications Manager & Operations Manager	Q&A, Oracle E-Business Suite, Applications Manager	Continued: SunGard Banner Higher Education Lab -- Applications Manager	Customer Presentation: <i>Business Process &amp; Unified Scheduling with AppWorx (Applications Manager) -- HEARST COMAG</i>	
6:30 - 9:00	Tour of Boston Harbor & Dinner							
WEDNESDAY, AUG 27								
BREAKFAST								
8:00								
9:00							Using Conditions, Applications Manager (repeat)	
10:00 AM							Customer Presentation: <i>Using AppWorx for and Maintaining a Disaster Recovery Site</i>	Configuring LDAP server within Applications Manager
11:00	UC4 Operations Manager: Upgrades	UC4 Operations Manager: Administration	UC4 Operations Manager: SAP	Drop In Hours Applications Manager & Operations Manager	Configuring Oracle RAC, Operations Manager	UC4 versions 8	Configuring Oracle RAC, Applications Manager -- DARTMOUTH	
12:00	LUNCH							
1:30							UC4 & The Enterprise-- Applications Manager, Operations Manager, or both	Customer Presentation: <i>Simplifying the SunGard Banner Admission Letter Process with AppWorx -- WESTFIELD STATE COLLEGE</i>
2:30							Administration: Security, Applications Manager	Customer Presentation: <i>Hands Off, AppWorx is Running It -- MCGILL U</i>
3:30							Open Solutions Roundtable hosted by BECU	Customer Presentation: <i>Using External References to Manage Chains -- BROWN U</i>
4:30	Continued: UC4 Operations Manager: Upgrades	Continued: UC4 Operations Manager: Administration	Continued: UC4 Operations Manager: SAP	Drop In Hours Applications Manager & Operations Manager	Advanced Integration, Applications Manager		Customer Presentation: <i>TBD, Applications Manager -- U ILLINOIS</i>	
5:30	CLOSE							
THURSDAY, AUG 28								
BREAKFAST								
8:00								
9:00							PARTNER Discussion: IT Modernization: UC4 as the Business Process Execution Platform for Legacy Modernization to an Oracle Stack	PARTNER Discussion: SunGard
10:00 AM							Administration: Security, Applications Manager (repeat)	PARTNER Discussion: Open Solutions
11:00							Q&A, Custom Apps, Applications Manager	UC4 & The Enterprise-- Applications Manager, Operations Manager, or both (repeat)
12:00	Continued: UC4 Operations Manager: Upgrades	Introductory Scripting Lab, Operations Manager	Advanced SAP Automation Concepts		Advanced Integration, Applications Manager (repeat)	Q&A, PeopleSoft, Applications Manager	Using the UC4 Customer Zone	
1:00							Drop In Hours Applications Manager & Operations Manager	I wish Operations Manager Did This... (repeat)
2:00	CLOSE							

**MONDAY, AUG 25**

8:00	BREAKFAST						
9:00							Welcome talk
9:30 AM							Changes at UC4 / Product Roadmap
11:30-1:00	LUNCH						
1:00	Customer presentation: <i>Successful Management of Data warehouse Processing using UC4 Operations Manager--CNET</i>	Operations Manger 8.0 ILM-- How reorganization and archiving of the UC4 Database will be improved in the next version of OM	CRM Open House	Drop In Hours Applications Manager & Operations Manager	Best practices, Applications Manager	I wish Applications Manager Did This	Common Support Issues, Operations Manager
2:00					Best practices, Operations Manager	Using Conditions, Applications Manager	Common Support Issues, Applications Manager
3:00	Concepts for View Only Access (Operations Manager)	Lifecycle of a Program Type			Customer Presentation: <i>Making AppWorx (Applications Manager) work for you in a TCBS/TCCUS environment.</i>	Using SubVars, Applications Manager	What is the Workload Automation Suite, Operations Manager focus
4:00	Operations Manager Tips & Tricks						What is the Workload Automation Suite, Applications Manager focus
5:30 - 9:30	Walking Tour of Boston & Dinner at Hampshire House (Cheers)						

**TUESDAY, AUG 26**

8:00	BREAKFAST						
9:00							Keynote Speaker from Gartner
10:30	SAP and Beyond for Operations Manager	I wish Operations Manager Did This	Best practices, Operations Manager (repeat)	Drop In Hours Applications Manager & Operations Manager	Best practices, Applications Manager (repeat)	SunGard Banner Higher Education Lab -- Applications Manager	Customer presentation: <i>Powering Customer Billing with UC4:global (Operations Manager) -- PGE</i>
11:30 AM	UC_FUNCTION_MODULES - to simplify Operations Manager Functions	Tips and Tricks, Applications Manager (repeat)	Lifecycle of a Program Type (repeat)		Q&A, Oracle Retail, Applications Manager		Customer Presentation, Applications Manager: TBD -- BECU
12:30	LUNCH						
2:00	Concepts for Source Code and its control in Operations Manager	UC4 versions 8 (repeat)	Tips and Tricks, Applications Manager	Drop In Hours Applications Manager & Operations Manager	Using SubVars, Applications Manager (repeat)	SunGard Banner Higher Education Lab -- Applications Manager	Presentation: Operations Manager <i>Calendar Tips &amp; Tricks -- JOHN DEERE</i>
3:00	Operations Manger 8.0 ILM-- How reorganization and archiving of the	Configuring Oracle RAC, Operations Manager	Q&A, Ventyx (former Indus Banner), Applications Manager		I wish Applications Manager Did This (repeat)		Customer Presentation: <i>Innovations for UC4 -- COMPUCOM</i>
4:00	SAP and Beyond for Operations Manager (repeat)	Migration from legacy schedules to the UC4 Workload Automation Suite	Q&A, Amisys (DST Health), Applications Manager		Q&A , Oracle Customer Care and Billing, Applications Manager		Customer Presentation: <i>AppWorx (Applications Manager) and Oracle Financial Chains -- CON-</i>
5:00	Operations Manager Operations Monitoring	UC-FUNCTION_MODULES - to simplify Operations Manager Functions	Q&A, Open Solutions, Applications Manager		Q&A, Oracle E-Business Suite, Applications Manager		Continued: SunGard Banner Higher Education Lab -- Applications Manager
6:30 - 9:00	Tour of Boston Harbor & Dinner						

WEDNESDAY, AUG 27							
8:00	BREAKFAST						
9:00	UC4 Operations Manager: Upgrades	UC4 Operations Manager: Administration	UC4 Operations Manager: SAP	Drop In Hours Applications Manager & Operations Manager	SOX Compliance, Applications Manager		Using Conditions, Applications Manager (repeat)
10:00 AM					Customer Presentation: <i>Using AppWorx for and Maintaining a Disaster Recovery Site</i>	Configuring LDAP server within Applications Manager	Configuring Oracle RAC, GENERAL SESSION
11:00					Configuring Oracle RAC, Operations Manager	UC4 versions 8	Configuring Oracle RAC, Applications Manager -- DARTMOUTH
12:00	LUNCH						
1:30	Continued: UC4 Operations Manager: Upgrades	Continued: UC4 Operations Manager: Administration	Continued: UC4 Operations Manager: SAP	Drop In Hours Applications Manager & Operations Manager	Administration: Security, Applications Manager	UC4 & The Enterprise-- Applications Manager, Operations Manager, or both	Customer Presentation: <i>Simplifying the SunGard Banner Admission Letter Process with</i>
2:30							Customer Presentation: <i>Hands Off, AppWorx is Running it -- MCGILL U</i>
3:30						Open Solutions Roundtable hosted by BECU	Presentation: <i>Using External References to</i>
4:30						Advanced Integration, Applications Manager	Customer Presentation: <i>TBD, Applications Manager -- U ILLINOIS</i>
5:30	CLOSE						

**THURSDAY, AUG 28**

THURSDAY, AUG 28							
8:00	BREAKFAST						
9:00	Continued: UC4 Operations Manager: Upgrades	Introductory Scripting Lab, Operations Manager	Advanced SAP Automation Concepts	Drop In Hours Applications Manager & Operations Manager	Administration: Security, Applications Manager (repeat)	PARTNER Discussion: IT Modernization: UC4 as the Business Process Execution Platform for Legacy Modernization to an Oracle Stack	PARTNER Discussion: SunGard
10:00 AM						PARTNER Discussion: Open Solutions	
11:00					Q&A, Custom Apps, Applications Manager	UC4 & The Enterprise-- Applications	
12:00					Q&A, PeopleSoft, Applications Manager	Using the UC4 Customer Zone	
1:00							I wish Operations Manager Did This.... (repeat)
2:00	CLOSE						

## EVENTS

### SUNDAY, AUG 24

6 - 9pm

Reception

### MONDAY, AUG 25

5:30 - 9:30

Walking Tour of Boston & Dinner at  
Hampshire House (Cheers) -- Meet in  
Ballroom

### TUESDAY, AUG 26

6:30 - 9:00

Tour of Boston Harbor & Dinner